

WANDSWORTH CARERS' CENTRE

ARE HIRING!



APPLY NOW

POSITION:

CARER AND FAMILY OUTREACH WORKER

Would you like to make a difference for Carers and families supporting someone with a mental health condition, from Black, Asian and Ethnic Minority communities in Wandsworth?

If so, this could be the job for you!

SUMMARY:

This project aims to address the wellbeing of people from Black, Asian and Ethnic Minority communities living in Wandsworth with mental health problems and their families and Carers. This project will work to identify and address the difficulties this group of Carers, (including young Carers) experience accessing support for themselves and the person they care for.

Job Title: Carer and Family Outreach Worker

Salary: £140 per 7-hour day (£20 per hour)

Period of employment & hours: 10 months from date of appointment. 1 day a week. 43.3 days in total.

Work Location: Wandsworth (London)

THE ROLE INVOLVES:

- Networking with families and organisations
- Identifying provision and best practice
- Engaging Carers in training and wellbeing activities
- Developing and cofacilitating a Carers Forum for Carers of Black, Asian and Minority Ethnicities
- Providing personalised support to families

REQUIREMENTS INCLUDE:

- Excellent communication and interpersonal skills
- Experience of facilitating groups and or forums
- Experience of working in a multi-cultural and multi-ethnic environment
- Knowledge and understanding of mental health and the experience and support needs of unpaid carers
- Lived experience of caring for someone experiencing mental ill health (Desirable)

TO APPLY:

Please email: **info@wandsworthcarers.org.uk** with a current comprehensive CV and cover letter stating how your skills and experience match the requirements of the job description and person specification.

Closing date: Thursday 30 November 2023

Please note we will be interviewing candidates as suitable applications come in and therefore reserve the right to close this vacancy before the stated closing date.

To discuss this role, please phone us on: 020 8877 1200

Visit our website: www.wandsworthcarers.org.uk

JOB DESCRIPTION:

Job Title: Carer and Family Outreach Worker

Salary: £20 per hour / £140 per 7-hour day

Period of employment & hours: for 10 months from date of appointment. 1 day a week. 43.3 days total.

Base: Wandsworth Carers' Centre, SW12 9AQ

Work Location: Wandsworth

Reports to: Wandsworth Carers' Centre

Accountable to: Wandsworth Carers' Centre Senior Manager

Summary:

Sound Minds and Wandsworth Carers' Centre are delivering a project supported by the Greater London Authority's Civil Society Roots (CSR) programme. This project aims to address the wellbeing of people from Black, Asian and Ethnic Minority communities living in Wandsworth with mental health problems and their families and Carers. The Carer and Family Outreach Worker will work closely with an Agent for Change managed by Sound Minds.

The Carer and Family Outreach Worker will address the difficulties Black, Asian and Ethnic Minority Carers (including young Carers) experience accessing support for themselves and the person they care for. The Agent for Change and Carer and Family Outreach Worker will provide personalised support to individuals and their families and Carers and create a network across Wandsworth.

Duties for Carer Outreach Worker

1. Support the Agent for Change in the planning and delivery of the project.
2. Provide personalised support to families and Carers
3. Network across the borough of Wandsworth by visiting community organisations and speaking to the families and Carers of people with lived experience of mental distress and / or using mental health services.
4. To represent Wandsworth Carers' Centre at appropriate networking meetings, seminars, existing forums across the borough.
5. Through consultation establish current provision and best practice in support provision and access, across Wandsworth and identify any shortcomings.
6. Recruit Carers and the person they care for to a series of training sessions and visual art workshops.
7. Consult with Carers to develop, establish and facilitate a Carers forum for Carers of Black, Asian and Minority Ethnicities.
8. Contribute to the marketing and social media activity for the project.
9. Contribute to the evaluation plan of the project as agreed with the Greater London Authority and Sound Minds.
10. Support the production of a short film documenting the delivery of the project.
11. Co-host a round table event sharing the delivery and findings of the project.
12. To record and monitor work within the established procedures of the Carers' Centre and Civil Society Roots (CSR) project, within specified timescales and deadlines.
13. Always carry out the above duties with due regard to the policies and procedures of Wandsworth Carers' Centre.
14. Actively participate in management supervision.

Person Specification:

1. Lived experience of caring for someone experiencing mental ill health (Desirable)
2. Ability to relate to a wide range of people (Essential)
3. The ability to work on own initiative and as part of a team (Essential)
4. Excellent verbal communication skills (Essential)
5. Experience of using Microsoft Office software and email (Essential)
6. Experience of using social media (Desirable)
7. Excellent organisation and time management skills (Essential)
8. Ability to work well under pressure (Desirable)
9. Flexible attitude to working hours (Essential)
10. Reliable, good and timely communication (Essential)
11. Experience of facilitating groups, meetings and or forums (Essential)
12. Experience of working in a multi-cultural and multi-ethnic environment (Desirable)
13. Knowledge and understanding of Carers and their support needs (Desirable)
14. Knowledge and understanding of mental health and a caring attitude towards people living with long term mental ill health and their families and carers (Essential)